

'Connect ICT systems to GovESB'

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PUBLIC institutions have been urged to connect to Government Enterprises Service Bus (GovESB) so as to exchange information digitally.

The e-Government authority made the call over the weekend at the ongoing Nananene Agricultural Exhibition in Mbeya city.

Speaking to journalists here, eGA Corporate Communication Manager Subira Kaswaga said the GovESB system enables public institutions to link the ICT systems for exchange of information digitally.

Ms Kaswaga said that the system increases efficiency in performance, saves time and cost, including simplifying service provision to the citizens.

"The GovESB is the brain-child of the e-Government Authority to ensure that ICT systems in public institutions can help in exchanging information in order to reduce duplication of systems," she said.

"Various government institutions have connected their

ICT systems to the GovESB, but some are yet to do so. So, let me remind them to connect to the system," she insisted.

The e-GA has vowed to ensure that efforts to implement e-Government system in public institutions are realised.

"The authority has real intent of ensuring that citizens get access to all government services digitally," she pointed out.

Commenting, authority's ICT Officer Caesar Mwambani, noted that the e-GA in collaboration with the President's Office (Public Management and Good Governance) has created e-Mrejesho System which enables citizens to communicate with the government digitally.

The e-Mrejesho System enables citizens to submit their views, challenges or complaints to any public institution and make follow ups digitally on the implementation.

"Therefore, this system makes easy for the citizen to communicate with the government digitally, hence reducing cost of travelling to a particular government office," he stated.