

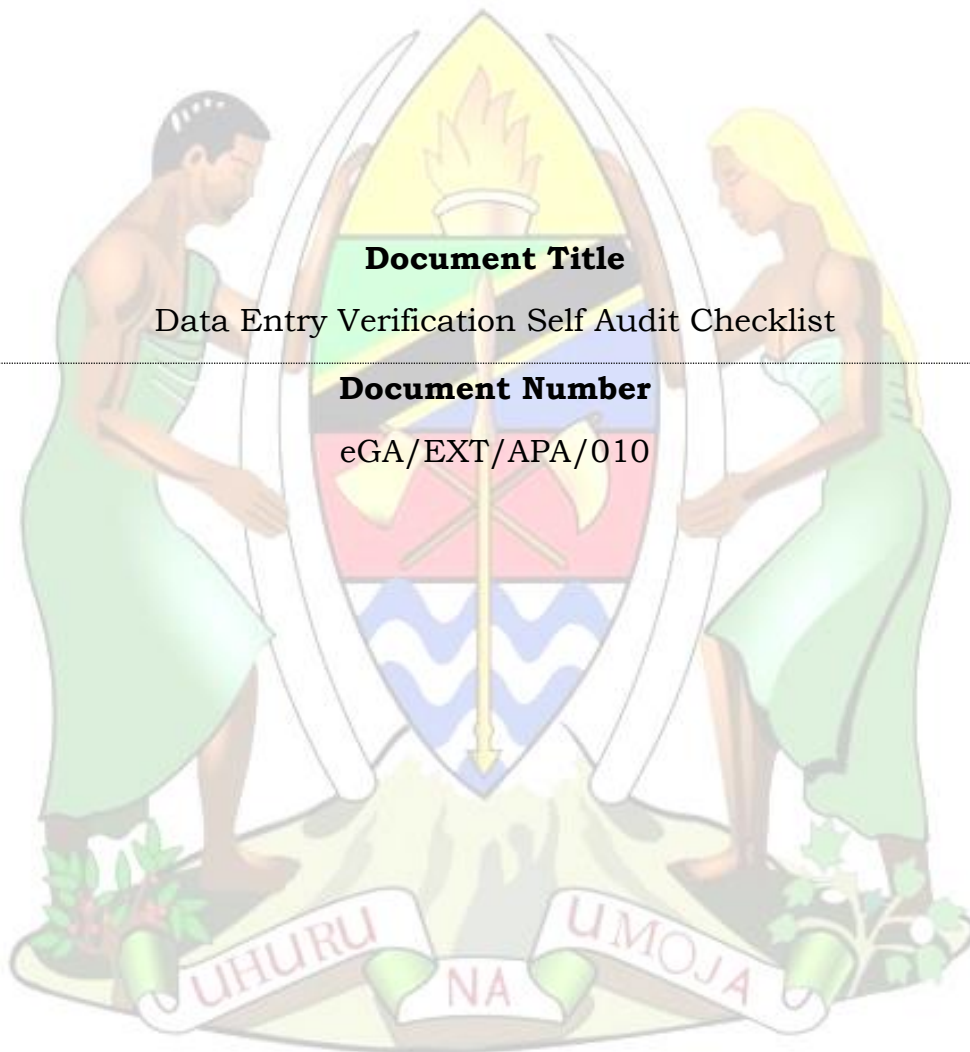


# THE UNITED REPUBLIC OF TANZANIA

PRESIDENT'S OFFICE,  
PUBLIC SERVICE MANAGEMENT AND GOOD GOVERNANCE

## e-GOVERNMENT AUTHORITY

ISO 9001:2015 Certified



**Document Title**

Data Entry Verification Self Audit Checklist

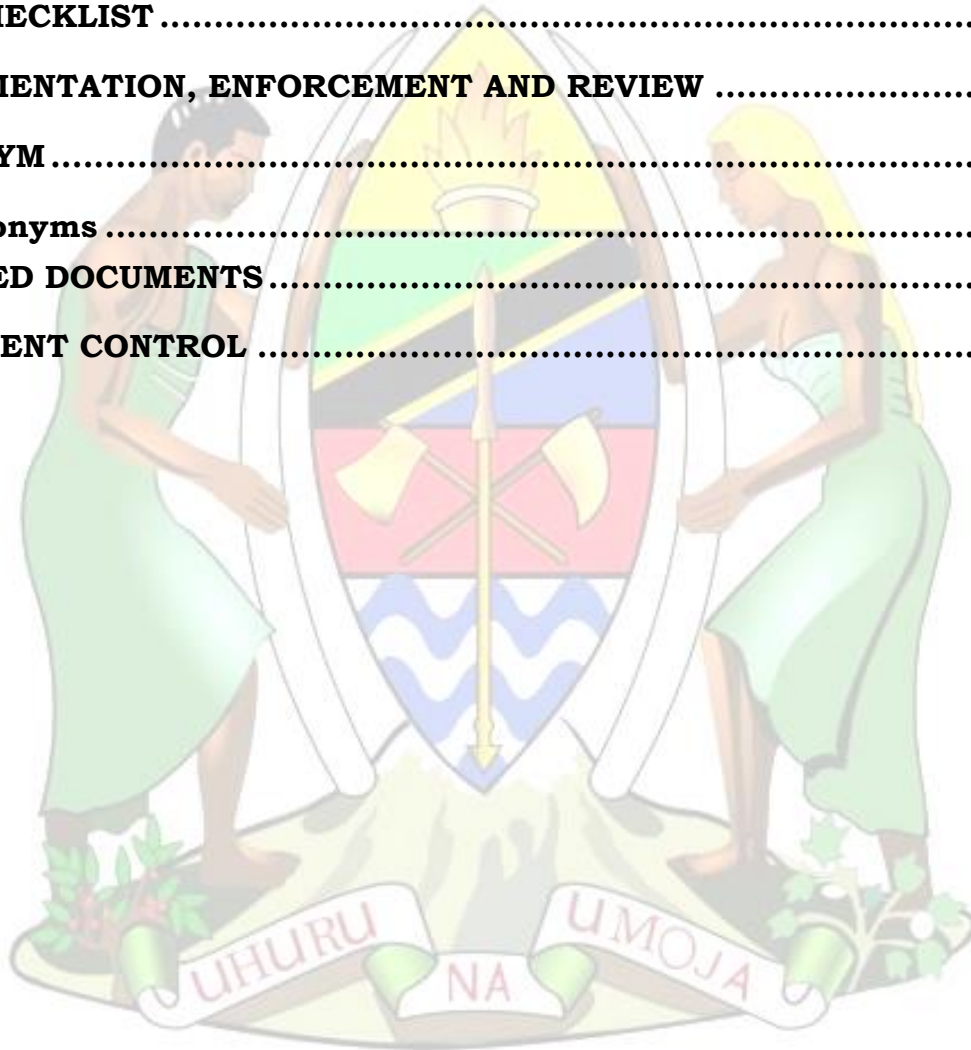
**Document Number**

eGA/EXT/APA/010

APPROVAL	Name	Job Title/ Role	Signature	Date
Approved by	Eng. Benedict B. Ndomba	Director General		14/05/2024

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## **1. INTRODUCTION**

### **1.1. Overview**

e-Government Authority also known as "e-GA" is a Government institution which was established on September 2019 under the e-Government Act No. 10 of 2019. The Authority is mandated to coordinate, oversee and promote e-Government initiatives and enforce e-Government related policies, laws, regulations, standards and guidelines in Public Institutions.

### **1.2. Purpose**

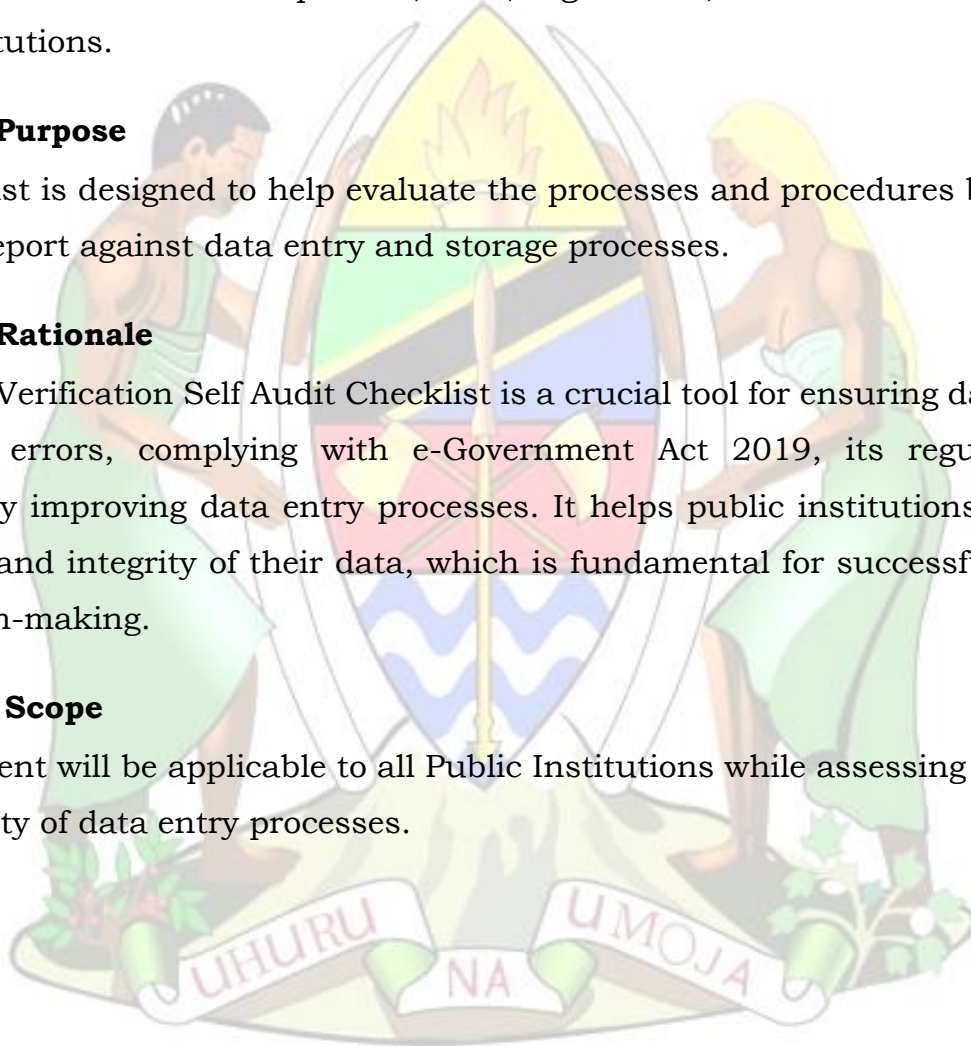
This checklist is designed to help evaluate the processes and procedures being used to track and report against data entry and storage processes.

### **1.3. Rationale**

Data Entry Verification Self Audit Checklist is a crucial tool for ensuring data accuracy, minimizing errors, complying with e-Government Act 2019, its regulations, and continuously improving data entry processes. It helps public institutions to maintain the quality and integrity of their data, which is fundamental for successful operations and decision-making.

### **1.4. Scope**

This document will be applicable to all Public Institutions while assessing the accuracy and reliability of data entry processes.



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**2. THE CHECKLIST**

Data Verification is assessing data accuracy, completeness, consistency, availability and internal control practices that serve to determine the overall reliability of the data collected.

Checklist Item	Yes	No	Comments (describe evidence of Yes or No answer)
<i>Standards and Procedures</i>			
<p><b>Source data are well defined and documented; definitions are available and used.</b></p> <p>Data definitions are well documented and distributed to all responsible for specific data collection/reporting.</p>			
<p><b>Collection standards are documented, available and used.</b></p> <p>Protocols and methodology for data collection are documented and distributed to all responsible for data collection.</p>			
<p>Adherence to the data collection protocols is required and can be verified.</p>			
<p>Review and edit procedures are defined and documented.</p>			
<p><b>Data reporting schedules are documented, distributed and followed</b></p> <p>Timely data collection and reporting of both targets and actuals is mandated and enforced.</p>			
<p><b>Performance data supporting documentation is maintained and readily available.</b></p>			
<p><b>Collection staff are skilled/trained in proper procedures.</b></p> <p>Those employees or contractors responsible for either collecting or assembling data are trained for the job.</p>			

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Checklist Item	Yes	No	Comments (describe evidence of Yes or No answer)
<i>Data Entry and Transfer</i>			
<b>Data entry methodology is documented and followed</b>			
Documentation of data entry procedures/protocols is available, understood by, and used by data entry personnel.			
Data sources are identified and assumptions about sources are documented.			
Data is entered one time only and corrected by the original entrant (exceptions must be documented).			
<b>Data are verified</b>			
Calculations are checked			
Data is checked for obvious inaccuracies (e.g. Feb. 31) and against business rules and other edits.			
Data is re-checked against source info (folders, case files, etc.).			
<b>Procedures for making changes to previously entered data are documented and followed.</b>			
<b>Data (targets and actuals) are available when needed for measure reporting and other critical decision-making cycles.</b>			
Checklist Item	Yes	No	Comments (describe evidence of Yes or No answer)
<i>Data Security and Integrity</i>			
Duplicate copies or back-up system for data exists -- as it relates to the data collected/entered at the Field or Regional level.			
Procedures, including frequency of backup system use, are documented and followed including backup testing. Disaster recovery plan is in place.			
Data security protocols are in place and effective -- as it relates to the data collected/entered at the Field or Regional level.			
Appropriate firewalls/password protection, access levels, etc. are			

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established. Security authority is established for those responsible for data entry.			
Equipment and program reliability cannot compromise data accuracy -- as it relates to the data collected/entered at the Field or Other levels.			
Accountability for data integrity clearly rests with the person entering the data, and the responsible program specialist and manager.			
<b>Checklist Item</b>	<b>Yes</b>	<b>No</b>	<b>Comments (describe evidence of Yes or No answer)</b>
<i>Data Quality and Limitations</i>			
Accuracy limits of all data are defined.			
Estimated data are identified.			
Methodology for estimation is documented and is supportable.			
Use of estimates are minimized.			
Data with margins of error due to accuracy of instrumentation or interpretive leeway, are identified and margin of error (e.g. +/- 1%) is reported.			
Incomplete data are identified as such and extent of missing data is reported.			
Preliminary data are identified and qualifications on data are described.			
<b>Any other data limitations are explained and documented. Method for handling anomalous data is established and used.</b>			
Data is established and used. data that appears to be Incongruous compared to most other data obtained is analysed and explained.			
<b>Use of externally controlled data is documented.</b>			

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Need to use external data is established. External data is identified as such.			
Degree of completeness and limitations of external data are documented.			
<b>Checklist Item</b>	<b>Yes</b>	<b>No</b>	<b>Comments (describe evidence of Yes or No answer)</b>
<i>Oversight and Certification</i>			
<b>Accountability for data accuracy exists in performance standards.</b>  Accountability resides with all employees responsible for accuracy of data.			
<b>Responsible officials certify that procedure have been checked each reporting period for both setting targets and reporting actuals.</b>  Signed certifications are filed.			

**3. IMPLEMENTATION, ENFORCEMENT AND REVIEW**

This document shall be:

- 3.1.** Effective upon being reviewed by e-GA Management and signed by the Director General on its first page;
- 3.2.** Subjected to review at least once every three years or whenever necessary changes are needed;
- 3.3.** Consistently complied with, any exceptions to its application must duly be authorized by the Director General; and
- 3.4.** This self-audit should be reviewed by the appropriate responsible official, signed as per **Appendix I**, and kept on file in your office and its copy shall be submitted to the Authority.

#### 4. ACRONYM

##### 4.1. Acronyms

**e-GA** e-Government Authority

#### 5. RELATED DOCUMENTS

- i. e-Government Act No. 10 of 2019;
- ii. Institutional Data Dictionary Technical Standards and Guidelines  
eGA/EXT/IFA/002.

#### 6. DOCUMENT CONTROL

Version	Name	Comment	Date
Ver. 1.0	e-GA	Creation of the document	August, 2014
Ver. 1.1	e-GA	Aligning the document with e-Government Act No. 10 of 2019	May 2024





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**APPENDIX I: Self Audit certification form**

**Date of Self Audit:**

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**Institution Name:**

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**Department:**

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**Name of the Employee conducting Self-Audit:**

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**Name of the Responsible Official Reviewing Self-Audit:**

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**Signature of the Responsible Official:**

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I concur that the self-evaluation of the verification of processes and procedures for this data entry and storage is complete and correct to the best of my knowledge.

